

Limited 4 Year Digital Piano Warranty

Galileo Music warrants to the original consumer/purchaser that this product shall be free from any defects in materials and workmanship for a period of one year from the date of purchase. In addition, material and parts shall be covered for a period of four (4) years.

1. **Parts Warranty**

Galileo Music will provide free parts necessary to repair or replace any defective parts for a four year period. Any parts repaired or replaced by Galileo Music will be warrantied for the un-expired portion of this warranty. This warranty does not cover parts mentioned in the conditions and limitations portion of this Warranty

2. **Labor Warranty**

Your Viscount/Galileo dealer will provide, or arrange for service (labor) to correct defects in workmanship and materials for a one year period.

3. **Proof of Warranty**

The party requesting warranty service must provide proof of the purchase date of the unit from the authorized dealer. The original sales receipt or copy of such is the only acceptable proof of purchase.

4. **Shipping/Transportation Costs**

Any Viscount/Galileo digital piano found to be defective within the warranty period will be repaired or replaced at the discrepancy of Galileo Music when the unit is properly shipped with all necessary information to an authorized service center. The consumer is responsible for transporting the product to and from the authorized service center and for any other transportation costs incurred.

5. **Conditions & Limitations**

1. **Physical Damage and Maintenance**

Damage resulting from abuse or improper handling as determined by Galileo Music service personnel is not covered by warranty. This includes cosmetic damage, broken buttons, pedal contacts and pedal wires, slide pots, keys, cables, tabs, handles, power cords, fuses, etc. Calibration or cleaning controls including key contacts are considered general maintenance and are not warrantied. Any general maintenance deficiencies caused by liquid spills, dusty environment, careless treatment or normal wear and tear are not warrantied.

2. **Limitation to duration of warranty**

THERE IS A 2 YEAR MAXIMUM LIMIT ON LABOR AND 5 YEAR MAXIMUM LIMIT ON PARTS FROM THE DATE THAT THE

PRODUCT IS SHIPPED TO AUTHORIZED DEALER. PLEASE CHECK THE DEALER DELIVERY DATE BEFORE PURCHASE.

3. **Modifications of Product**

Any modification or alteration of a Viscount or Galileo product immediately voids any and all warranties

4. **Extent of Coverage**

There are no warranties other than those expressed herein. Additional warranties, including the warranty merchantability beyond the extent of the period specifically set forth in this document, represent the purchaser's exclusive remedy and Galileo Music shall not be liable for any special, incidental or consequential damages relating to the product sold, or for any delay in the performance of this warranty due to circumstances beyond Galileo Music's control.

Some states do not allow limitations on how long an implied warranty shall last so the above limitation may not apply to you. Some states do not allow exclusion or limitation of incidental damages so the above exclusion may not apply to you.

This warranty is not transferable

Owners Responsibility

1. Forward registration card within (10) days from purchase date. Failure to return this card will not affect your rights under warranty - however, some method of verifying the purchase date is required. By submitting your registration card promptly, you can avoid delays in resolving service issues.
2. Notify your authorized Viscount/Galileo dealer of any alleged defects with a detailed explanation of the problem immediately upon the discovery.
3. Permit your Viscount/Galileo dealer or an authorized agent (Galileo Music authorized service technician) to inspect and provide warranty service which shall be completed within a reasonable time.
4. All costs of freight and insurance for shipment of your instrument shall be the purchaser's obligation.

NOTE: Inspection & warranty service confined to continental United States.

KEEP THIS DOCUMENT FOR YOUR RECORDS.

Please write or call for further information or questions regarding the performance of warranty obligations.